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LAX Traveler Services

Friendly Helpers at LAX

- Travelers Aid



Feeling lost or need assistance? Visit the Travelers Aid Society (TAS) booths located on the arrivals level of each terminal. TAS representatives can be easily seen at all terminals wearing a red jacket and a friendly smile. In addition to answering simple passenger inquiries, staff and volunteers are trained to assist travelers who are distressed or in need of emergency assistance. Click <http://www.lawa.org/lax/travelersAid.cfm>

- Bob Hope Hollywood USO



Military troops and their families can visit the USO at LAX which is open 24 hours a day, seven days a week. The facility includes the General Jimmy Doolittle lounge and library; family room; nap room; luggage storage room; Johnny Grant Internet computer center; restrooms with showers and changing areas; expanded "Hollywood Canteen" snack bar; large outdoor patio area; and entertainment features such as big-screen television monitor, movie videos/DVDs, and Xbox and Sony PlayStation electronic games. Click <http://www.lawa.org/lax/uso.cfm>

What to do during a three-hour layover at LAX

- Theme Building



Travelers can visit the Theme Building, a historical landmark built at the start of the Jet Age in 1961. This building is home to the space-age *Encounter Restaurant* (interior designed by Walt Disney Imagineering), Travelers Aid Society main office and the City Deli public cafeteria. In the building's courtyard, a public art memorial called "Recovering Equilibrium" commemorates the tragic events of Sept. 11, 2001. The compass-shaped art piece reflects words and phrases depicting national perceptions, rights and ideas. Click <http://www.lawa.org/lax/lax911.cfm>

- Duty Free Shops, Restaurants



International ticketed passengers can enjoy duty free shops throughout the airport. Fast food outlets, bars, coffee shops and restaurants are available before and after security screening. For a list of shops and terminal locations, click <http://www.lawa.org/lax/food.cfm>

- Pay-per-minute-computer kiosks in all terminals



Pay-per-minute-computer kiosks are perfect for travelers who want to check their e-mail, make on-line reservations or simply set their children up with games or a movie. Neptune Networks' computer kiosks are located in all terminals and the cost for access is 25 cents per minute with a \$3 minimum (12 minutes). Users can pay either by cash or credit card. Click <http://www.lawa.org/lax/WiFi.cfm>

- Pet Park



Traveling with a small pet? There is a small Pet Park at the southeast end of the Central Terminal Area near Terminals 7-8 (United Airlines) where pets can take a potty and water break. Pets must remain on leashes at all times.

Travel Alerts inform travelers about imminent risks in foreign countries



With summer approaching, LAX wants all international travelers to have a safe and pleasant experience. One way is for travelers to learn about the latest security conditions and emergency alerts regarding their destination country. Travelers can receive information on natural disasters, terrorism alerts and related security topics. Click http://travel.state.gov/travel/travel_1744.html

TSA introduces whole body image scanning at LAX



The Transportation Security Administration (TSA) on April 17 introduced its new full body scanning system, using millimeter wave technology at Terminal 5 (Delta, Air Jamaica, Aerolitoral, and Aeromexico). This technology enhances the security and protection of the traveling public by permitting non-physical

searches for concealed items. To ensure the public's privacy, the scanned image is viewed by a TSA staff member from a remote location. This technology also contributes to the flow of the passenger screening process. Click <http://www.tsa.dhs.gov/press/releases/2008/0417.shtm>

Air Service News

Virgin America begins daily LAX-Seattle service



Virgin America begins four flights daily service between LAX and Seattle-Tacoma International Airport (SEA-TAC) April 8. Click <http://www.prnewswire.com/cgi-bin/stories.pl?ACCT=104&STORY=/www/story/12-12-2007/0004721574&EDATE>

Alaska Airlines increases daily LAX - SEA-TAC flights



Alaska Airlines begins flying three additional daily flights between LAX and Seattle Tacoma International Airport (SEA-TAC) on April 27. The new schedule brings the daily number of flights to 15. Click <http://www.reuters.com/article/idUS140217+16-Jan-2008+PRN20080116>

Southwest Airlines inaugurates LAX-DEN service



Starting May 10, Southwest Airlines inaugurates four nonstop flights between LAX and Denver (DEN) on weekends and five on weekdays. Click <http://travel.latimes.com/daily-deal-blog/?p=1205>

Asiana Airlines increases weekly flights to Seoul/Incheon International Airport



Asiana Airlines begins flying between LAX and Seoul/Incheon International Airport (ICN) twice a day. This is an increase from 12 to 14 flights per week. Click <http://us.flyasiana.com/Global/US/en/homepage?fid=TICKET14000>

JetBlue – Nonstop service from LAX-New York and Boston everyday



JetBlue announced it will begin three daily nonstop flights between LAX and John F. Kennedy International Airport (JFK) and one daily flight to Logan International Airport in Boston (BOS) starting May 21. Click <http://cbs2.com/local/JetBlue.LAX.JFK.2.652443.html>



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